



2021 - 2022 ANNUAL REPORT

Walton County Emergency Management

75 South Davis Lane

DeFuniak Springs, FL 32435

(850) 892 - 8065 | WaltonCountyEM.org





OUR MISSION AND VISION

MISSION

Prevent, mitigate, prepare for, respond to, and recover from all hazards, emergencies, and disasters, using a whole community approach.

VISION

Continue to be a recognized leader in Emergency Management by building strategic community partnerships and effective public education.

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DIRECTOR'S MESSAGE

Welcome to the eighth Walton County Emergency Management (WCEM) Annual Report! In this report, you will see our department's notable expansion, mimicking the extensive growth Walton County has experienced over the last year. Our growth includes Duty Officer calls and responses, an increase in offered trainings, the number of volunteer hours the Community Emergency Response Team (CERT) volunteers generously provided for our community, and much more!

In addition to expanding departmental programs, our staff was pleased to bring back HERricane Florida: Landfall – Walton County this summer, after a two-year hiatus (due to the pandemic). HERricane is a FREE, week-long, girl's day camp for middle to high school age girls, providing an opportunity to elevate young women as leaders in our community, while demonstrating Emergency Management as a positive force for public safety and government. Learn more about this program on page 11.

Walton County was very fortunate to be spared by all major disasters in the last year. Our friends in Southwest Florida, however, were not as fortunate. Hurricane Ian, a catastrophic Category 4 storm made landfall on September 30th, bringing life-threatening storm surge and high winds to the region. While we wish the circumstances were different, our team was able to provide mutual aid and support to some of the most heavily impacted counties following the disaster. The response from the various agencies, municipalities, and counties from the Panhandle region was truly remarkable. When it comes to managing large-scale disasters, Emergency Management is a team sport, requiring help from all corners of our profession to return our neighbors to normalcy. Learn more about the WCEM team's role in response on page 8, as well as CERT's regional response to DeSoto County on page 12.

As we move into another year, I want to thank the community partners and volunteers who help our department every day. We look forward to a safe and successful 2023, serving the residents and visitors of Walton County.

Warm Regards,



Jeff Goldberg, FPEM, FMI
Director, Walton County Emergency Management



MEET OUR TEAM



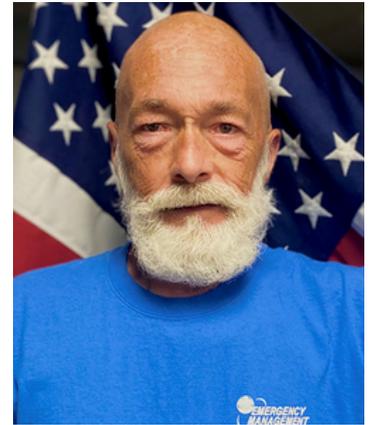
Donna Free, FPEM, FMI
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Catie Feeney, MS, FAEM
Operations Coordinator
catie@waltoncountyem.org

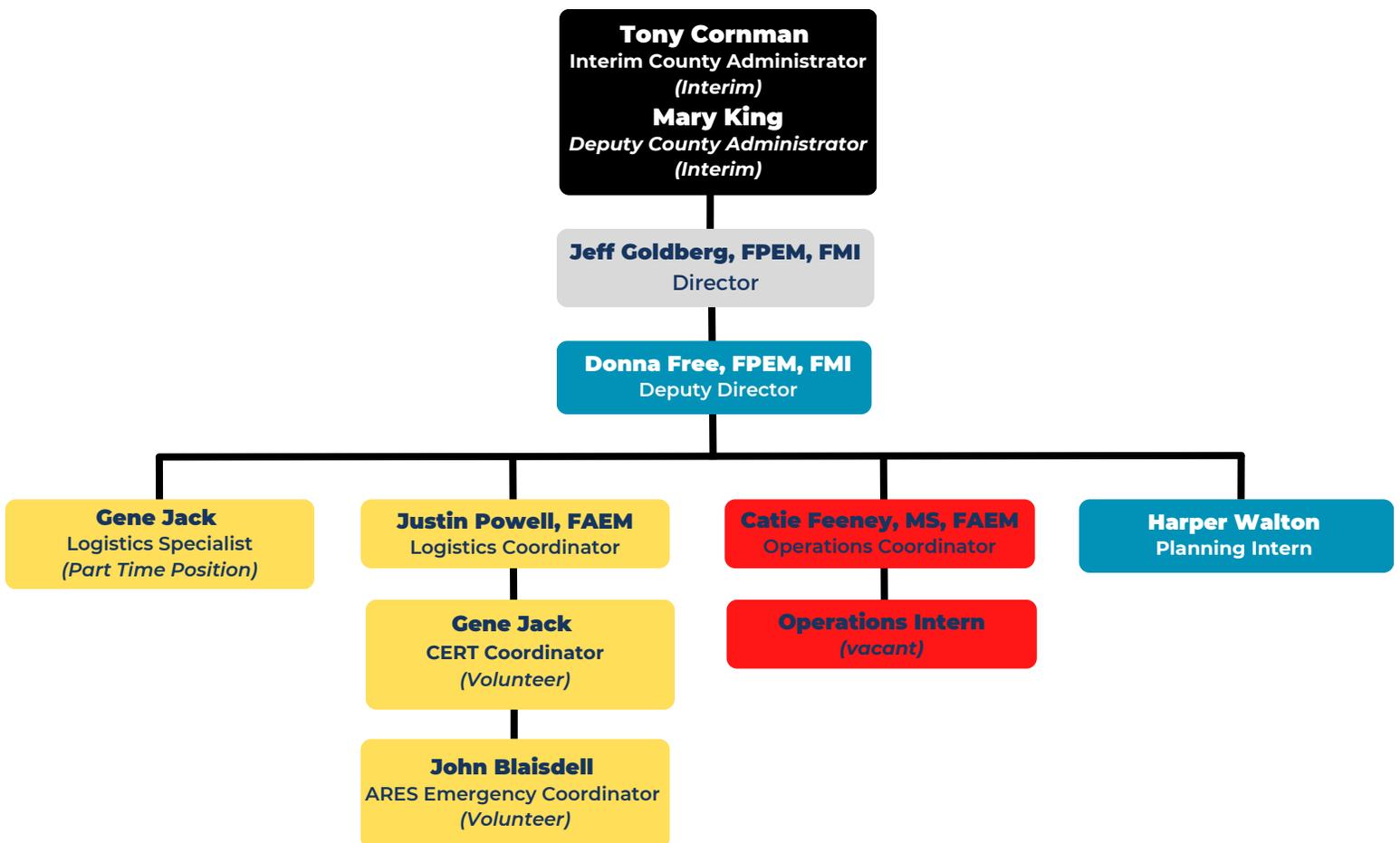


Justin Powell, FAEM
Logistics Coordinator
justin@waltoncountyem.org



Gene Jack
Logistics Specialist
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DEPARTMENTAL ORGANIZATION



OPERATIONS



2021 - 2022 ACTIVATIONS

25

EOC ACTIVATIONS

October 1, 2021 - December 31, 2022

462

DAYS ACTIVATED

October 1, 2021 - December 31, 2022

Walton County Emergency Management (WCEM) strives to maintain the highest level of operational readiness to respond and recover from the wide variety of hazards possible in Walton County. While our department has earned the title of “hurricane people,” Emergency Management prepares for and responds to many natural, technical, and human-caused hazards.

The WCEM and Emergency Operations Center (EOC) staff serve as the vessel for communication and resource management, in an effort to reduce the threat of potential hazards in Walton County. The goal of this coordination is to save lives and property, establish situational control, implement supportive measures, and restore the impacted area to normalcy. Collaboration among county, municipal, non-governmental, and private non-profit/for-profit agencies ensures the successful implementation of these operations. In recent years, we have found the EOC can be activated for more than one incident at a time. Our department has developed skills to provide concurrent response to multiple existing hazards, including the ongoing response to COVID-19 pandemic.



Logistical support to COVID-19 recovery efforts, including food distribution sites.

COVID-19 RECOVERY

- Activated to a Level 2 – Partial Activation: 457 Days
- Maintained Local State of Emergency (LSE)
- Provided logistical support, public information on vaccination and testing, in collaboration with Department of Health
- Provided human services support to Matrix COC, distributing over 3.5 million pounds of food

HURRICANE IAN

- September 25 - 27, 2023 | Activated to a Level 2 – Partial Activation
- All command and general staff positions were activated
- General population, special needs, and pet friendly shelters on standby
- Deactivated for mutual aid deployment to Lee County after landfall

Learn about the team's Hurricane Ian deployment on pg. 8

COLD WEATHER SHELTERING

- Activated to a Level 2 – Partial Activation: 45 nights
- 4 physical shelter activations at DFS Community Center
- 41 activations were managed by the Matrix Community Outreach Center's (COC) alternate sheltering plan
- Matrix COC and volunteers served 565 people in need of assistance, an increase of 456 individuals over last year

MARCH MADNESS SEVERE WEATHER

- March 30, 2022 | Activated to a Level 2 – Partial Overnight Activation
- Supported impacts from severe weather that produced tornados, damaging winds, heavy rainfall
- Penny-sized hail in WaterColor, tornado touchdown in Paxton
- All command and general staff positions activated



MUTUAL AID

CHIPOLA COMPLEX WILDFIRE & HURRICANE IAN

Walton County is all too familiar with natural hazards, including wildfires and hurricanes. Fortunately, this year our county was unscathed from these impacts. Our team was fortunate enough to be able help our EM community in their local response.



When a major disaster strikes, it often overwhelms local resources and, in the State of Florida, every jurisdiction is a signatory on the Statewide Mutual Aid Agreement. This process allows one jurisdiction to send resources (people and equipment) to another to aid response and recovery from major disasters.

Walton County has had the privilege to serve our sister counties in recent years, including Lee and Collier County for Hurricane Irma, Brevard and Flagler County for Hurricane Matthew, and Bay, Jackson, and Calhoun Counties for Hurricane Michael. The opportunity to serve impacted counties not only helps our partners in their time of need, but also allows our staff to apply our training and better prepare for future disaster in Walton County. This process allows us to see what went well, what can be improved, and how our plans can be revised to respond better in the future.



CERT Coordinator, Gene Jack delivers meals to front-line workers in North Bay County.



CHIPOLA COMPLEX WILDFIRE BAY COUNTY, FL

March 4 – 8, 2022 - Provided mutual aid response to Bay County for the Chipola Complex Wildfire. Resources sent to Bay County included:

- Donna Free: Planning Section Chief
- Justin Powell: Deputy Logistics Section Chief
- Catie Feeney: Public Information Officer
- Community Emergency Response Team (CERT) to manage Staging Area, mutual aid check-in, and set up landing zone for air operations.



LEE COUNTY EMERGENCY OPERATIONS CENTER



HURRICANE IAN LEE COUNTY, FL + DESOTO COUNTY, FL

September 28 – November 1, 2022 – Activated to a Level 2 – Partial Activation to support mutual aid response and recovery in Lee County for Hurricane Ian. Deployed resources included:

- Jeff Goldberg: Deputy Incident Commander (Sept. 28 - Oct. 14)
- Donna Free: Planning Section Chief (Oct. 15 - Nov. 6)
- Catie Feeney: Operations Section Chief (Sept. 28 - Oct. 14)
- Justin Powell: Logistics, Volunteers and Donations, Ground Truthing Unit (Oct. 15 - 28)
- Gene Jack: Logistics, Ground Truthing Unit, POD Management (Oct. 1 - 14)
- Candy Nowling: Human Services Branch Director, Matrix COC, DeSoto County, FL (Oct. 15 - 22)
- Region 1 CERT Strike Team (Including Walton County CERT members), DeSoto County, FL (Sept. 30 - Oct. 7)



Event Name	Audience	Details
Planning Section Meeting (9:00 AM - 10:00 AM)	Planning Section	View
Logistics Call: Transportation, Health and Medical, and Ground Truthing Meetings	Conference Room C (Ops)	View
Operations Call and Branch Directors Meeting	Conference Room C (Ops)	View
DRG Call	Plains Chief, Recovery Unit Leader, DRG Incident Command	View
Logis Meeting	Conference Room F & Logistics Section	View
DEM Conference Call	Chief, Room F (Logistics), Logistics Branch Directors	View
Logistics Branch Director Meeting	Conference Room C (Ops) - Operations	View



Learn about CERT's deployment to DeSoto County on pg. 11

PROGRAMS

DUTY OFFICER PROGRAM

WCEM staff members participate in a two-week rotation to answer any questions from residents, visitors, and partner agencies, as well as provide after-hours emergency response, as needed.

This year, there were 975 calls to the 24-hour on call number, which is an increase of 55 calls from the previous year, due to our increased outreach efforts and growing public safety partnerships. Additionally, Duty Officer field responses increased from the previous year. WCEM provided support field response to 38 scenes to assist with support and coordination, an increase of 12.

Field Responses:

- Two potential tornado touchdowns
- Three hazardous materials incidents (Muriatic Acid release, Hydrochloric Acid, and Calcium Chloride)
- One residential flooding assessment
- 17 other hazardous materials incidents – various quantities of hydrocarbons
- Five motor vehicle crashes - potential hazardous materials and scene coordination
- Six major structure fires
- One sinking vessel - evaluation of impacts to navigation and environment
- One support to WCSO for a crime scene in the State Forest

In addition to the above responses, WCEM provided direct support to on-scene response personnel on 46 other occasions, which did not require on-scene response. This was an increase of 14 calls from last year.

HAZARD ASSESSMENT PROGRAM

The Hazardous Materials Site Assessment Program, led by the Florida Division of Emergency Management (FDEM), provides response agencies in the County and the public with updated, hazard-specific planning information and data.

These assessments provide first responders with facility information within their jurisdiction that house hazardous materials. Our team inspected and reported on 31 chemical facilities, in accordance with State contract.



We saw a variety of hazards this year, including a sunken RV in Black Creek, a six car/double semi pile-up on I-10, and a private airplane crash in DeFuniak Springs.

31

TIER - TWO FACILITIES

Reported in Walton County

MITIGATION PROGRAM

As defined by the Federal Emergency Management Agency (FEMA), mitigation is the effort to reduce loss of life and property by lessening the impact of disasters. The idea is to take action now—before the next disaster—to reduce human and financial consequences later (analyzing, reducing, and insuring against risk).

The Walton County Local Mitigation Strategy (LMS) Working Group is coordinated by WCEM. The LMS Working Group is comprised of county, municipal, private sector, community partners, and the general public. Together, they prepare and promote local strategies and projects to reduce long-term risks to life and property from natural, technological, and human caused disasters. For more information or to get involved, visit our website, waltoncountyem.org.

EVACUATION ZONE CERTIFICATION PROGRAM

The Walton County Planning Department is responsible for managing commercial and residential building and growth. WCEM provides this service to the Planning Department by certifying what evacuation zone, if any, is developed. A major component is determining the evacuation zone for each development. This data is used to assist with evacuation clearance time and traffic impact studies.

Last year, WCEM provided 257 evacuation zone certifications to the Planning Department to support development. This is an increase of 43 from last year.

HEALTHCARE COMPREHENSIVE EMERGENCY MANAGEMENT PLAN (CEMP) REVIEW PROGRAM

In the event of an emergency, a CEMP provides a facility with a plan to respond to and recover from an incident; thus, returning to normal operations as quickly as possible. These facilities include Adult Day Care (ADC) facilities, Assisted Living Facilities (ALF), Ambulatory Surgical Centers (ASC), Hospitals, and Skilled Nursing Facilities (SNF).

State law requires that the Agency for Health Care Administration (AHCA) develop and adopt minimum criteria for these CEMPs, as well as plans for emergency power generation. The law also requires that the CEMPs and emergency power plans be reviewed and approved by WCEM for compliance.

- Healthcare Facility and other facility CEMP/Emergency Plans - 23 (an increase of four from last year)
- Assisted Living/Skilled Nursing Facilities –9 (an increase of two from last year)
- Hospitals – 2
- Emergency Power Plans – 9
- Other – 4 (decrease of 1 from last year)





HERricane is a FREE week-long girl's day camp, created by Arlington County Emergency Management, to transition young women into community leaders, while demonstrating Emergency Management as a positive force for public safety and local government.

Since less than 40% of all public safety jobs are held by women, this camp is designed to explore topics such as disaster preparedness, leadership, networking tools, career exploration, professional development, and confidence building throughout the week. Camp activities included drone operations, land navigation, CPR certification, basic first aid, fire safety, a mock EOC activation, and much more!

Throughout the week, the girls were mentored by female leaders from local, State, and national emergency response agencies, as well as private sector organizations.

We look forward to hosting the 2023 camp June 13 - June 16, 2023!





COMMUNITY EMERGENCY RESPONSE TEAM

PREPARING COMMUNITIES WHILE
GIVING BACK.

The Community Emergency Response Team (CERT) is a community-based organization of residents who learn how to take emergency response actions in safe ways until the professional emergency responders arrive. The curriculum focuses on skills such as disaster preparedness, disaster medical operations, light search and rescue for trapped survivors, incident command, and more.

Walton County CERT is active within our communities, participating in dozens of community outreach events, providing service to non-profit organizations, and hosting monthly trainings to further their disaster preparedness knowledge.

This year, our CERT members made history by deploying as Region One's first CERT strike team, where they assisted DeSoto County's volunteer management and logistical operations following Hurricane Ian. Additionally, members staffed the Community Information Center during EOC activations, provided cold weather shelter support, helped with day-to-day operations around the EOC, and provided traffic control to over 15 events.

We're not the only ones who appreciate our team. At the 2022 Florida CERT Association Conference in Bay County, FL, Walton County CERT was awarded the 2022 CERT of the Year Award. Bob Mann, CERT Coordinator, was also awarded Volunteer of the Year Award, chosen from volunteers across the state.



2,489
VOLUNTEER
HOURS

Increase of 479 over FY 2020 - 2021

\$45,000
IN-KIND
CONTRIBUTION

Monetary savings for Walton County

161
EVENTS
VOLUNTEERED

Attended in Walton County

COMMUNITY OUTREACH

SERVING WITH PURPOSE, LEADING BY EXAMPLE.

Community involvement is the key to building trust with the residents and visitors. We value building relationships with our community and its partners, while providing valuable preparedness information.



14,000

PEOPLE REACHED

During outreach events
from 2021 - 2022

Community outreach is the practice of conducting local public awareness activities in the Walton County community. WCEM's outreach program utilizing our website, social media, presentations by WCEM staff, and numerous other activities.

There were 53 in-person community outreach events that reached over 14,000 people in 2022. Some of those events included preparedness booths:

- Walton County Fair
- Freeport Farmer's Market
- CHELCO Safety Day
- Senior Center Safety Fairs
- Sandestin Health and Safety Fair

Emergency Management provides both local and statewide presentations on preparedness and best practices, including:

- Guest lecture for the Florida State University Emergency Management and Homeland Security Program
- NW Chapter Regional Vacation Rental Spring Forum
- Rotary Club
- Florida Forest Service Prescribed Burn Town Hall
- Florida CERT Association Conference
 - Social Media and CERT: Expanding Your Local Reach Online and In-Person
 - Handling the Media: Tips for Blue and Gray Sky Interaction
- Presentations at the Florida Emergency Preparedness Association's Annual meeting.
 - Mussett Bayou Wildfire - A Whole Community Approach Workshop
 - Pandemics and Storms and Fires, Oh My! Best Practices in Special Needs Sheltering
 - Exercising for Recovery – A Tale of Two Cities
 - Social Media and EM



53

COMMUNITY OUTREACH EVENTS

From 2021 - 2022



ALERT NOTIFICATION SYSTEM

The key to connecting with our community is our alert and notification system. We use a multi-prong approach to this employing social media, press releases, and Everbridge/AlertWalton system. Since the inception of the program, we have seen a yearly increase in user groups, notifications, and contacts.

Federal Executive Order 1340 ensures we have an effective, reliable, integrated and comprehensive alert system. IPAWS, or the Integrated Public Alert Warning System allows local jurisdictions to deliver messages simultaneously through multiple sources. In blue skies, the system is used for community updates, and in gray skies, the system is used to share life-saving messaging, including safety messaging, POD locations, sheltering options, and more.



181,556

TOTAL IPAWS CONTACT PATHS
71 Total Notifications

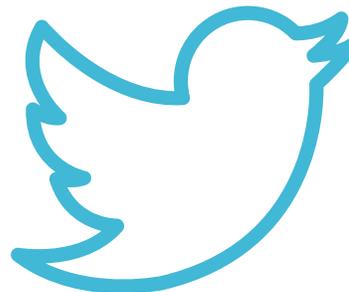
237,954 **126,053**

TOTAL ALERTWALTON CONTACT PATHS
228 Notifications

TOTAL INTERNAL CONTACT PATHS
234 Internal Notifications

41,298
FACEBOOK FOLLOWERS
Increased by 1,928 from 2021

216,564
TOTAL PAGE REACH
Increased by 12,318



4,027
TWITTER FOLLOWERS
Increased by 162

17,539
TWEET IMPRESSIONS
From 2021 - 2022

SOCIAL MEDIA CHANNELS

WCEM maintains and manages two social media platforms to notify and engage the public during blue skies as well as grey skies, Facebook and Twitter. Both channels have seen an increases in key analytic measurements, including followers, likes, and content engagement.

Please note, Facebook has changed their analytics reporting structure, creating reporting discrepancies over the FY 20 - 21 report.

PLANS & AGREEMENTS

PLAN MANAGEMENT

Planning is one of the primary roles of local emergency management agencies. Whether updating existing plans or creating new documents, the planning process involves heavy coordinating efforts of various community stakeholders, including municipalities, county, tribal, state, and federal agencies, non-profit organizations, corporate groups, and citizen groups.

As our communities and resources grow from year to year, the WCEM team makes it a priority to update our main guiding document, the Comprehensive Emergency Management Plan (CEMP) as well as any other supporting plans, documents and procedures. These documents include:

- Guiding Documents
- Coordinating Procedures
- Hazard-Specific Plans
- Incident Support Plans
- Standard Operating Guides (SOG)

MEMORANDA OF UNDERSTANDING (MOU) & INTERLOCAL AGREEMENTS/CONTRACTS

Last year, WCEM implemented MOUs with the Matrix COC to provide Human Services Support, and with Tri-State Christian Camp to use their property and facilities during emergencies and disasters. Adoption of the municipal debris removal agreement and fuel agreements with all public safety partners, the municipalities and the Walton County School District, we can help ensure smooth operations among partners when a disaster strikes.

14

PLANS WRITTEN OR REVISED

from October 2021 - December 2022

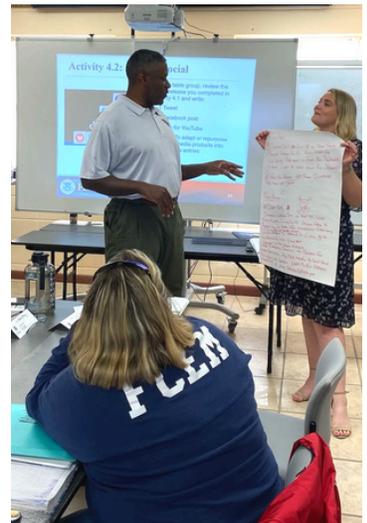
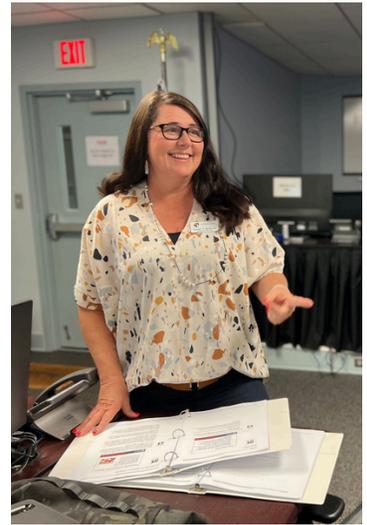


TRAINING

In Walton County, we understand the importance of providing year-round training to the emergency management professionals and stakeholders in our area. Being the center of our region, our team has increased course offerings and sought out specialized courses to provide to our community partners.

To increase Walton County's readiness, we implemented the disaster duties training program, providing each county employee with a training track to better prepare them for their required disaster role. Disaster duty assignments are designed to mirror the employee's daily operations and/or functions when possible, while serving the County following a disaster.

Additionally, WCEM implemented a quarterly fire safety training open to all county employees. A combination of CERT volunteers and EM staff travel across the County to provide a one-hour overview of fire extinguisher use, Stop the Bleed training, and active assailant drills.



TRAINING STATISTICS

January 2017 - December 2022



EXERCISES



OPERATION: UNDER SIEGE

Statewide Virtual Cyber Tabletop Exercise

This statewide functional exercise focused on regional impacts from a terrorist attack on the railway system. WCEM's Operations and Logistics coordinators participated in the exercise, coordinating with regional and State partners, while utilizing response platforms like GIS and WebEOC.

OPERATION: WHAT'S MY ZONE?

Public Information and Warning Functional Exercise

This exercise was designed to test the County's external notification process and system, AlertWalton. An informational message was sent to the database on the first day of Hurricane Season, sharing the contact's specific evacuation zone and a link to our website for more preparedness material.



OPERATION: SHOT IN THE DARK

Power Outage Tabletop Exercise

Developed and delivered by WCEM staff at the Florida Emergency Preparedness Association's Annual Meeting in Miramar Beach, this discussion-based tabletop exercise walked through potential issues in a terrorist driven, nation-wide power outage. Participants of this exercise included emergency managers, public works personnel, and various public safety officials from throughout the state.

ACTIVE ASSAILANT EXERCISE

Tabletop and Full Scale Exercise

This four-hour tabletop exercise focused on information/intelligence sharing, coordination of resources, and command/coordination in an active shooter incident.

This provided an active discussion among stakeholders, including Walton County School District, Walton County Sheriff's Office, Walton County Fire Rescue, Walton County EM, and various county counterparts.

Following the table-top discussion, a full-scale exercise was hosted at Mossy Head School. The scope of this exercise was to evaluate the on-scene, immediate response capabilities of agencies, the human service needs, and reunification process for students, staff, and their family members.



HURRICANE HARRIET

Special Needs Shelter Tabletop Exercise

This discussion-based tabletop exercise took place at the Walton County EOC with WCEM staff and the Florida Department of Health (DOH) in Walton County. Exercise play included a simulated activation of activation of Special Needs Shelter (SpNS) Teams, the Continuity of Operations Plan (COOP) for the SpNS, the Pandemic Sheltering Annex, and the SpNS Plan. Process for set-up and tear-down of shelter and completion of necessary Incident Command System (ICS) forms were also discussed and practiced.

OPERATION: SLEIGH BELLS RING

Donations Management Functional Exercise

In addition to providing support to the Matrix COC's Community Christmas program, this exercise tested our ability to manage donation operations. Participants created a process to sort the thousands of donated resources, as well as to fulfill resource requests from a pre-vetted list.



FEPA INTERMEDIATE ACADEMY

FEPA, the Florida Emergency Preparedness Association, serves as the professional organization for Florida's Emergency Managers.

Each year, FEPA hosts "Intermediate Academy," a week-long training designed for new emergency managers and covers key topics within the EM field. Hosted at Flagler County EOC, Logistics Coordinator, Justin Powell and Operations Coordinator, Catie Feeny, attended the academy and Director, Jeff Goldberg served as a member of the academy cadre.

Topics included mock activation exercises, land navigation, damage assessments, leadership and professional development, project management, and more.



JUSTIN POWELL, FAEM

At the 2022 FEPA Annual Meeting, Justin Powell was awarded his Florida Associate Emergency Manager (FAEM) distinction. This certification is earned through a lengthy application process, requiring training, exercise, professional accomplishments, and at least two (2) years of professional EM experience.

FINANCE

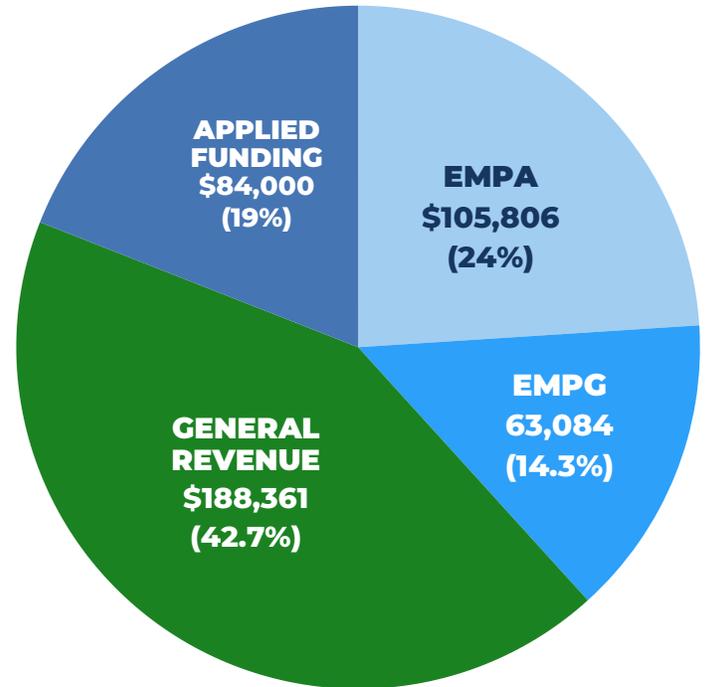
Every year, county emergency management agencies in the State of Florida receive two grants to support efforts to build and sustain core capabilities across the Prevention, Protection, Mitigation, Response, and Recovery mission areas.

- Emergency Management Preparedness and Assistance (EMPA) grant comes from the Florida Catastrophic Trust Fund and is funded through home and business insurance surcharges. The EMPA grant award is \$105,806, annually.
- Emergency Management Performance Grant (EMPG) annual award is \$63,084.

In 2022, of the Department's operating budget of \$357,251, almost half is grant-funded with WCEM receiving \$188,361 in general revenue funding.

WCEM continuously looks for additional grant funding opportunities to increase the number and quality of programs we deliver as well as to continually upgrade our technology and capabilities. In addition to the grant funding above, we were able to secure an additional \$84,000 in grant funds.

- \$50,000 EMPG ARPA competitive grant to assist with the response to COVID. Funding was used to purchase a deployable forklift and trailer combination to support point of distribution operations.
- \$20,000 Volunteer Florida grant to improve our Community Emergency Response Team (CERT) program. This funding was used to purchase response equipment and training materials to train CERT members to respond to emergencies and disasters.
- Almost \$14,000 ARPA supplemental grant to pay for salaries for COVID-19 response.



\$357,251

2021 - 2022 ANNUAL BUDGET

Excluding the additional \$84,000 in applied grant funding

\$84,000

ADDITIONAL DEPARTMENTAL GRANT FUNDING

Supplemental funding for COVID-19 relief and Volunteer Florida funding for the Walton CERT program

MOBILE COMMAND POST

The FDOH-Walton transferred a used mobile command post trailer that was no longer in service to WCEM. Our Logistics staff peeled off the old graphics, had it completely sealed, repainted, then had new graphics applied. The trailer was completely gutted; new cabinets and counters were installed, the interior walls replaced, and the electrical system was replaced, making it as good as new and ready for use! By repurposing the donated trailer, WCEM saved over \$50,000

STARLINK SATELLITE SYSTEM

Starlink is a satellite internet service that provides high-speed, low-latency broadband internet to remote locations. Starlink provides fast, reliable internet to areas with little or no connectivity, including rural communities that have no broadband or mobile phone service. Starlink systems were successfully used during response to Hurricane Ian in southwest Florida. This system is deployable and it will also serve as a fourth level of internet backup systems should the EOC lose its primary, secondary, and tertiary internet systems and is deployable to support Walton County field operations.

EAGLEVIEW CONNECT MAPPING

Connect mapping platform (a product of Eagleview) is a product used by other County agencies, providing high definition aerial maps of the County. Eagleview conducts a flight over the County every other year to develop high-resolution mapping, providing benefit for both blue and gray sky operations. This product gives users the ability to develop custom maps for their use (hydrant locations, special event layouts, etc.). We are extremely appreciative of the partnership with the Walton County Property Appraiser's Office for the use of this product and ability to further our public safety services to our residents and visitors.





WEST

EMERGENCY